

SafetyPulse | WiFi Camera Setup Guide

Overview

This guide walks you through setting up Reolink Wifi cameras for use with CompScience SafetyPulse.

The process involves two main phases: initial camera configuration (done by you) and remote SafetyPulse configuration (done by us).

Phase 1: Camera Setup (steps for you to do)

Step 0: Install the Micro SD card

Before powering the camera on, please verify the SD card is inserted - the camera will not function correctly without it. Connect the camera to a power source and turn it on. Accept SD card formatting for the device if prompted.

Step 1: Install the Reolink App

Download and install the Reolink app on your preferred device (iOS, Android, or Desktop): reolink.com/software-and-manual

Step 2: Connect Cameras to WiFi

Open the Reolink app and follow the prompts to add each camera. The app will ask you to:

1. Scan the QR code on the camera (or enter it manually - it starts with 95270)
2. Connect the camera to your WiFi network
3. Create a Device Access Code for each camera with an account name and Device Access password.

Step 3: Share Camera Credentials with CompScience

For each camera, please provide:

- Camera name (however you've labeled it)
- A picture of the QR Code Sticker on the camera with 16 digit UID code.
- Account name and Device Access password (the password you created).

How to find the UID:

In the Reolink app, go to Settings > Device Info for each camera. You can find this by selecting the main camera banner in settings. This will display the name, model and the

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UID and other technical details. You can either send us the UID number or a picture of the QR code on the body of the camera..

Send this information to your CompScience contact via a secure method (email, password manager share link, SMS, etc.).

That's it for now – sit tight!

Phase 2: Remote Configuration (steps for CompScience to do)

Once we receive the UIDs and access codes, our team will:

4. Access the cameras remotely
5. Configure FTP uploading to SafetyPulse
6. Verify the cameras are capturing and transmitting correctly
7. Reach out to you to set up an on-boarding/training session

Network Requirements

SafetyPulse cameras upload images via FTP. Please ensure:

- Outbound FTP traffic is allowed on your network
- The cameras are whitelisted or marked as trusted devices if your network has strict firewall policies

In most environments, this works without any changes.
If you're unsure, please check with your IT team. |

Questions?

Contact your CompScience representative or email helpdesk@compscience.com.