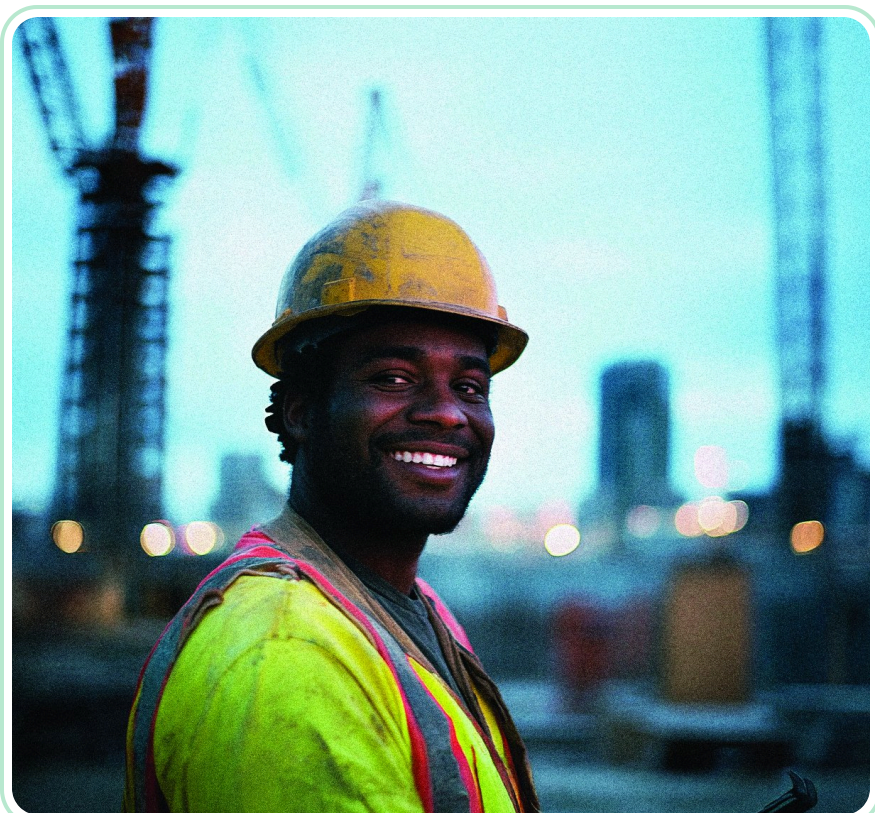


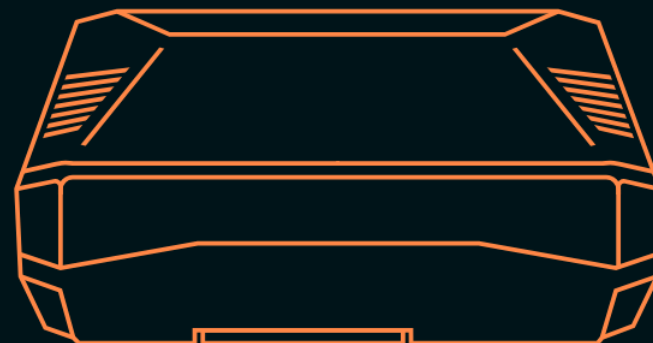
# Thank You for Trusting CompScience

We're here to make workplace safety simple, secure, and effortless. By choosing CompScience, you're joining our mission to create safer workplaces through technology you can rely on—and a team that supports you every step of the way.



CompScience

## CompScience VMS Startup Guide



### Introduction



The CompScience VMS is a secure, zero-configuration video gateway that connects your existing camera network to the CompScience analytics platform. Once connected, it automatically discovers cameras on your local network and manages video exports on your schedule.

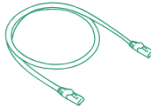
## What's in the Box



CompScience  
VMS Device



45 W  
Power Adapter



Ethernet  
Cable

### THE IMPACT

- Fully managed by CompScience
- Zero configuration required
- Secure connection, outbound by design
- Minimal IT involvement

## Setup Instructions

- 1 Connect to Network**  
Plug the included Ethernet cable from the VMS to your router or switch.
- 2 Power On**  
Connect the power adapter and switch on the device.
- 3 Automatic Connection**  
The VMS connects securely to CompScience infrastructure—outbound only, over the firewall rules your IT team confirmed.
- 4 Camera Discovery**  
The VMS scans the network and automatically identifies compatible cameras. (If cameras are on a different subnet, provide the IP addresses to CompScience by contacting your Customer Support Engineer or emailing [cse@compscience.support](mailto:cse@compscience.support).)
- 5 Credential Setup**  
CompScience will contact you to obtain the camera usernames and passwords to enable camera connection.



## System Requirements

Before you begin, ensure the following:

**Camera access:** You will need the camera login and password (RTSP credentials).

**Network:** Cameras must be on the same subnet as the VMS for automatic discovery. If cameras are on another subnet, provide their IP addresses manually.

**Camera compatibility:** Cameras must support RTSP streaming and have it enabled. Very old or battery-powered cameras may not support RTSP. Confirm camera model if unsure.

**Firewall / IT settings:** Allow outbound HTTPS (TLS/443) to \*.viam.com, \*.viam.cloud, \*.compscience.com, storage.googleapis.com, pypi.org and files.pythonhosted.org, plus HTTP/80 to the Ubuntu update mirrors. STUN/TURN fallback uses TCP/UDP 3478. Full checklist: [compscience.support/vms](https://compscience.support/vms)

### TIP

Coordinate with your IT team for camera credentials and network/firewall checks.

## Scheduling Video Export

- You define the time windows when video should be exported.
- To adjust or restrict export schedules, send a request to your Customer Support Engineer or [cse@compscience.support](mailto:cse@compscience.support).
- The VMS can schedule export uploads during off-peak hours so business operations are not interrupted.

Visit [compscience.com](https://compscience.com)

